

Notice of Nondiscrimination

WACBD complies with applicable federal, state, and local laws and does not discriminate on the basis of race, color, national origin, ethnicity, language, citizenship or immigration status, age, disability, religion, creed, military or veteran status, marital status, sex, pregnancy, sexual orientation, gender identity or expression, or any other basis prohibited by federal, state, and local law. WACBD does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

As part of the accessibility efforts, WACBD provides reasonable accommodations, including free aides and services to patients and their companions with disabilities to take part and communicate effectively. WACBD:

- Allows the use of service animals in accordance with the law.
- Makes its facilities accessible to those with mobility impairments in accordance with the law; and
- Provides free language assistance services to patients and their companions with limited English proficiency. This includes:
 - Qualified sign language interpreters.
 - Qualified spoken language interpreters.
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
 - Written information translated into other languages, when available.

WACBD will consider all reasonable modification requests for access to programs, activities, services or benefits. To request a reasonable modification please let us know of your needs when scheduling services.



If you believe that WACBD has failed to provide these services or discriminated against you in any way, we want to hear from you to improve our services and your experience. If you need help filing a complaint, the Compliance Manager can help you. You may contact us to file a complaint by:

• **Email**: pg@wacbd.org

Phone: 206.337.0130 or 833.207.1931

Mail: 701 Pike Street, Suite 1900, Seattle, WA 98101

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at hhs.gov or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Ave. SW

Room 509F, HHH Building

Washington DC, 20201

1-800-368-1019 or 1-800-537-7697 (TDD)

Complaint forms are available at the Health & Human Services website.

Or with the U.S. Department of Justice Civil Rights Division through the <u>Complaint Portal</u>, or by mail or phone at:

U.S. Department of Justice

Civil Rights Division

950 Pennsylvania Avenue, NW

Washington, D.C. 20530

<u>1-800-514-0301</u> (voice) or <u>1-833-610-1264</u> (TTY)

ada.gov

This notice is available on wacbd.org.